

Upto the quarter ending Sep 30, 2024																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	90	162	-	162	10,336	15,835	26,171	5,026	199	70	5,295	254	-	77	-	-	67	638	32,754
2	Claims reported during the period (B)																			
	(a) Booked During the period	228	886	-	886	3,39,671	5,436	3,45,107	1,06,383	2,021	6,028	1,14,432	1,131	1	231	-	-	26,998	3,386	4,92,400
	(b) Recopened during the Period	18	14	-	14	818	96	914	1,932	51	62	2,045	244	-	8	-	-	117	287	3,647
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	100	439	-	439	3,04,987	3,187	3,08,174	84,519	1,857	5,078	91,454	742	-	83	-	-	27,076	1,634	4,29,702
4	Claims Repudiated during the period (D)	11	5	-	5	16,154	47	16,201	1,118	26	1	1,145	11	-	3	-	-	2	32	17,410
	Claims closed (E)	20	78	-	78	4,557	31	4,588	5,006	50	966	6,022	13	1	8	-	-	29	814	11,573
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3months	119	436	-	436	23,914	2,479	26,393	19,458	226	105	19,789	636	-	132	-	-	60	1,206	48,771
	3 months to 6 months	38	86	-	86	610	2,186	2,796	2,204	69	4	2,277	181	-	58	-	-	4	483	5,923
	6months to 1 year	29	14	-	14	128	3,148	3,276	782	38	1	821	29	-	24	-	-	2	86	4,281
	1year and above	19	4	-	4	475	10,289	10,764	254	5	5	264	17	-	8	-	-	9	56	11,141
	Claims Settlement Ratio	91.6%	99.0%	-	99.0%	95.0%	98.6%	95.1%	98.8%	98.7%	100.0%	98.8%	98.6%	100.0%	96.8%	-	-	100.0%	98.7%	96.2%
	Claims Repudiated Ratio	8%	1%	-	1%	5%	1%	3%	1%	1%	0%	1%	1%	0%	3%	-	-	0%	1%	4%

Note: Claims settlement ratio = (C + E)/(A + B - F)
Note: Claims repudiated ratio = (D)/(A + B - F)

Upto the quarter ending Sep 30, 2024																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	83,534	807	-	807	9,946	1,67,117	1,77,064	6,659	1,724	74	8,457	851	0	5,795	-	-	150	4,700	2,81,358
2	Claims reported during the period																			
	(a) Booked During the period	13,236	1,702	-	1,703	72,120	57,123	1,29,243	76,308	5,478	568	82,344	2,679	0	3,455	-	5,010	1,124	10,237	2,49,030
	(b) Recopened during the Period	9,206	(151)	-	(151)	152	(14)	139	(308)	(411)	49	(671)	377	0	(193)	-	-	616	51	9,374
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	10,750	964	-	964	63,724	28,460	92,184	59,895	2,411	352	62,658	1,398	0	905	-	5,010	1,676	3,783	1,79,328
4	Claims Repudiated during the period	40	12	-	12	2,757	681	3,437	613	177	1	790	48	-	6	-	-	0	31	4,364
	Claims closed	26	45	-	45	861	449	1,311	11,054	337	237	11,628	47	0	20	-	-	5	422	13,504
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3months	7,085	711	-	711	11,595	24,897	36,492	7,591	2,989	35	10,615	1,450	-	2,309	-	-	26	5,706	64,394
	3 months to 6 months	4,620	219	-	219	1,072	23,870	24,942	1,459	471	17	1,947	567	-	620	-	-	27	2,332	35,275
	6months to 1 year	22,967	261	-	261	1,020	38,165	39,185	1,280	247	36	1,563	273	-	3,910	-	-	25	1,600	69,784
	1year and above	60,488	147	-	147	1,190	1,07,705	1,08,895	767	160	3	929	124	-	1,287	-	-	129	1,114	1,73,113